

## Summary of Minutes

### Wholesale Workgroup Meeting and Conference Call

The wholesale workgroup is a part of the Water Conservation Advisory Council

Date: July 30, 2026  
Time: 9:30 – 10:30 a.m.  
Location: TEAMS

#### **Members/Alternates**

Dustan Compton, Chair  
Stacy Pandey  
Ashley Neill  
Earl Foster  
Jennifer Whitt  
Salvador Gandara

#### **Interested Parties**

Dana O. Porter  
Jason Pierce  
Jennifer Barr  
Karan Mehta  
Kathy Fonville  
Sarah Kinkle

#### **TWDB Staff**

Denise Livingston  
Erika White  
Jane Bullan  
Jessica Paz  
Sabrina Anderson

Dustan started the meeting at 9:30 a.m.

- I. Participants introduced themselves.
- II. Discussion was held on the survey that was emailed to wholesale water providers. [Survey questions attached]. The survey's intent is to update progress on wholesale water conservation and challenges since the 2024 report. Stacy Pandey reviewed the current legislative report draft, highlighting items such as
  - a. Increased focus on methodology regarding evaluation of reasonableness of requested contract quantity use during the contract review process customers requesting an increased amount.
  - b. Social media to increase education to customers about adopted watering schedules, best management practices for efficient landscapes, etc.
  - c. Wholesale provided model drought contingency plans including mandatory measures at multiple stages, reduced watering schedules, prohibiting watering of ornamental landscaping during drought.
  - d. Discussion was held on challenges facing wholesalers.
    - i. Funding issues
    - ii. Lack of staff
    - iii. Tiered pricing structures or conservative pricing mechanisms are a challenge due to the variety of water customers. Discussion was held on including examples of water pricing mechanisms from out-of-state wholesale entities.
  - e. Discussion was held on water loss and how wholesalers are taking an increased interest in water loss mitigation and reducing evaporation.
    - i. Support leak detection projects
    - ii. Grant programs
    - iii. Use of pressure detectors to detect water loss
  - f. Research the ability of wholesale provider enforcement of drought management, and conservation plan implementation.
    - i. Identify jurisdictional or resource limitations preventing enforcement and implementation issues.

- ii. Support additional examples of wholesaler's drought mitigation resources and provide mini-case studies for Council's [resource page](#).
  - iii. Wholesale entities may have rules ensuring customer DCPs follow certain guidelines such as specific minimum drought response measures, and they could be subject to penalties by the wholesaler.
  - iv. Stacy discussed wholesale entities in Nevada and Utah that have regional excess use charges. Specifically in times of drought.
- III. Drought mitigation case study. Kathy Fonville and Stacy discussed drafting a case study on the lessons learned from implementing drought plans in 2014-15.
- IV. Discussion was held on other items for the workgroup to review over the next biennium or include in current report.
  - a. The importance of wholesale entities use of ET network information
  - b. Promote Texas A&M Agrilife Extension's Water My Yard program
- V. Discussion on the draft BMPs:
  - a. Financial incentives - Stacy
    - i. Draft BMP sent to full council to review. Discussion to be held at the next meeting with possible approval at the next in-person meeting.
    - ii. Request comments on other wholesale entities providing rebates.
  - b. BMP on education and public awareness is still under construction.

Meeting ended at 10:38

Useful links:

[BMP Resource Page TWDB](#)  
[Wholesale Agency Assistance Program](#)  
[Water My Yard](#)

## **Wholesale Supplier Water Conservation Survey - Water Conservation Advisory Council 2026**

The Water Conservation Advisory Council (WCAC) ([www.savetexaswater.org](http://www.savetexaswater.org)) is charged with monitoring trends and progress of water conservation implementation in major water use sectors and reporting the findings in a bi-annual report to the Texas Legislature. As a Wholesale Water Supplier, this survey requests your participation by documenting conservation progress since the last report in 2024. Please provide a response by Friday, June 12. For any questions, please contact Dustan Compton at [dustan.compton@trwd.com](mailto:dustan.compton@trwd.com).

**Name of Wholesale Water Supplier**

**Address of Wholesale Water Supplier**

**Name of Person Filling Out Survey**

**Title of Person Filling Out Survey**

**Email Address of Person Filling Out Survey**

**Which Regional Water Planning Group does your entity primarily serve?**

### **Water Conservation Progress Since 2024**

This information will help document conservation progress across the state since 2024. Please provide any response to help build the narrative for the WCAC legislative report. Many of the questions are similar to the annual wholesale conservation report submitted to TWDB to see if relevant information can be included in the report.

**7. Did your Wholesale Water Provider entity implement any new programs or efforts since 2024? Did your most recent water conservation plan update include any new programs or strategies?**

**8. Has your entity implemented any of the following Wholesale Water Provider Best Management Practices listed on the Texas Water Development Board website?**

**(<http://www.twdb.texas.gov/conservation/BMPs/WS/index.asp>)**

- ☐ Customer Contract Requirements to Develop and Implement Water Conservation and Drought Contingency Plans
- ☐ Technical Assistance and Outreach
- ☐ Cost Share Program
- ☐ Wholesale Supplier Collective Purchase and Direct Distribution of Water Conservation Equipment

**9. If you selected any of the options in question 8, please provide brief context on how these specific best management practices are implemented.**

**10. Please select the Wholesale Supplier Activities and Practices below that are implemented in your service area.**

|                          |                                         |
|--------------------------|-----------------------------------------|
| <input type="checkbox"/> | Agricultural Conservation Programs      |
| <input type="checkbox"/> | Conservation Analysis and Planning      |
| <input type="checkbox"/> | Conservation Rate Structures            |
| <input type="checkbox"/> | Conservation Technology                 |
| <input type="checkbox"/> | Education and Public Awareness          |
| <input type="checkbox"/> | Industrial Conservation Programs        |
| <input type="checkbox"/> | Leak Detection/Water Loss Program       |
| <input type="checkbox"/> | Rebate, Retrofit and Incentive Programs |
| <input type="checkbox"/> | Regulatory and Enforcement              |
| <input type="checkbox"/> | System Operations                       |
| <input type="checkbox"/> | Water Efficient Landscape Programs      |
| <input type="checkbox"/> | Water Use Audits                        |
| <input type="checkbox"/> | Other                                   |

**11. Please provide a brief summary, description or explanation of any selected activities or practices in question 10.**

**12. Please describe any planned, but not yet implemented, wholesale water conservation programs, activities, or efforts in the future.**

**13. Does your entity have financial incentives that go directly to customer end users? If so, please describe and provide webpage links if applicable, etc.**

**14. What wholesale water conservation education and public awareness programs has your entity implemented and found to be successful?**

**15. What are some hurdles or challenges your entity faces in regard to water conservation or water conservation plans?**

**16. What tools or methods are used in assessing your entity's water conservation plan performance?**

**17. What tools does your entity use to ensure customers are in compliance with your water conservation plan rules?**

**18. What enforcement methods does your entity use to ensure compliance with your entity's water conservation plan?**

**19. What methods does your entity use to relay important conservation information to your customers and/or customer end users? What seems to be some effective methods or messages?**

### **Drought Contingency Plan**

**20. Did your wholesale entity implement anything new in your last drought contingency plan update?**

**21. What are some hurdles or challenges your entity faces in regard to drought or implementing the drought contingency plan?**

**22. What tools does your entity use to determine whether customers are in compliance with your drought contingency plan rules?**

**23. What enforcement methods does your entity use to ensure compliance with your entity's drought contingency plan?**

**24. What methods does your entity use to relay important drought information to customers and/or customer end users? What seems to be some effective methods or messages?**

### **WCAC Wholesale and Regional Water Authorities Workgroup Research Topics Input**

The following are topics of interest for the Wholesale and Regional Water Authorities Workgroup and any related comment, reference, example, etc. is appreciated.

**25. Please share if you have, or are aware of, any drought mitigation resources or case studies relevant for wholesale water providers.**

**26. Please share if you have any information that supports: "Research the ability of wholesale provider enforcement of drought demand management and conservation plan implementation and what, if any, jurisdictional or resource limitations prevent these efforts."**

**27. Please share if you have any information that supports: "Research the potential consideration and inclusion of current and future water supply availability in the development review process and clarification of ability to issue certain construction**

**or development permits if water supply availability is below the needs of the planned use of the project."**

**28. Please share if you have any information that supports: "Research the ability of water providers to adopt certain pricing mechanisms to encourage water waste through outdoor irrigation and gain compliance with conservation and/or drought watering schedules."**

**29. Please share if you have any information that supports: "Research the application of Texas Water Code §11.039, "Distribution of Water During Shortage," and documentation of historical use or example scenarios among wholesale water providers."**